



Return & Exchange Policy

Returning items, you bought for exchange or refund

Returning Physical Goods:

Within 30 days of receipt of your order, you may return unused product(s) in its original condition, in its original packaging for a full refund. Please call or email for a return authorization number prior to sending any product back to us. Customers are responsible for the return shipping costs.

* Never send a package direct to the manufacturer, unless we tell you to do so.

If the original item(s) is inspected and not in original condition a restocking fee may apply. We do not allow returns not in its original condition and packaging, used items or items after 30 days.

Exchanging Physical Goods

Within 30 days of receipt of your order, you may return your unused product(s) in original condition. Customers are responsible for the shipping costs on returned item(s). Once we have received the original item(s) and fully inspect its condition and all is well, we will credit your account, and create a new order for item(s) replacement.

If the new order doesn't qualify for free shipping customers will be charged for shipping on exchanged item. If the original item(s) being inspected is not in its original condition, we reserve the right to deny the return or charge a restocking fee.

What is your return address?

Returns and Exchanges address & phone:

MyToolSET.com

Attn: Returns Dept.

Address: Provided base on Region

Phone: 833 - 4 Tool SET

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Returning Digital Goods

Intangible Goods and Services cannot be returned or exchanged, due to its nature. However, if you are dissatisfied with any of the Goods or Services you have purchased, we will do our best to remedy your concerns. Please call or email our Affiliate Provider to which you have received said Goods or Services from, and someone from their customer service will promptly respond to you.