



1. 'MTS' Terms of Use & Conditions
2. 'MTS' Domestic Shipping Policy

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## MyToolSET Terms of Use & Conditions

By visiting and/or shopping at MyToolSET.com, you accept the following Terms of Use and Conditions. *Please read them carefully.*

### Copyright:

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### Personal Information Privacy:

We collect personally identifiable information, like names, postal addresses, email addresses, etc., when voluntarily submitted by (you) our visitors. The information you provide is used to fulfill your specific request. This information is only used to fulfill your specific request, unless you have given us permission to use it in another manner, for example to add you to one of our mailing lists.



## Email Policy:

We do not sell your email address to anyone anywhere. We may occasionally send emails to you about new products or sales. If you would not like to receive emails from us, please send an email to us and you will not be contacted by us unless it is directly related to an order you placed with us.

Your personally identifiable information is kept secure. Only authorized employees have access to this information. All emails and newsletters from this site allows you to opt out of further mailings.

## Order Acceptance:

Please note that there may be certain orders that we are unable to accept and must cancel. MyToolSET.com reserves the right, at its sole discretion, to refuse or cancel any order for any reason. Some situations that may result in your order being canceled, include limitations on quantities availability for purchase, inaccuracies or errors in product or pricing information, or problems identified by our credit and fraud avoidance department. We may also require additional verifications or information before accepting any order. We will contact you if all or any portion of your order is canceled, or if additional information is required to accept your order.

## Typographical Errors:

While MyToolSET.com strives to provide accurate product and pricing information, pricing or typographical errors may occur. MyToolSET.com cannot confirm the price of an item until after you have ordered. In the event that an item is listed at an incorrect price or with incorrect information due to an error in pricing or product information, MyToolSET.com shall have the right, at our sole discretion, to refuse or cancel any orders placed for that item. In the event that an item has been priced incorrectly, MyToolSET.com may, at our discretion, either contact you for instructions or cancel your order and notify you of such cancellation.

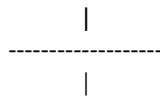
## Reviews and Comments:

Except as otherwise provided elsewhere in this Agreement or on the site, anything that you submit or post to the site and/or provided to MyToolSET.com, including, without limitation, ideas, know-how, techniques, questions, reviews, comments, and suggestions is and will be treated as non-confidential and nonproprietary, and



by submitting or posting, you agree to irrevocably license the entry and all IP rights related thereto (excluding the moral rights such as authorship right) to MyToolSET.com without charge. All submissions shall automatically become the sole and exclusive property of MyToolSET.com c/o MyToolSET, LLC. and shall not be returned to you and you agree not to raise any dispute in connection with any use of the entry by MyToolSET.com in the future. In addition to the rights applicable to any submission, when you post comments or reviews to the site, you also grant MyToolSET.com the right to use the name that you submit with any review, comment, or other content, if any, in connection with such review, comment, or other content. You represent and warrant that you own or otherwise control all of the rights to the reviews, comments, and other content that you post on this site and that use of your reviews, comments, or other content by MyToolSET.com will not infringe upon or violate the rights of any third party. You shall not use a false email address, pretend to be someone other than yourself, or otherwise mislead MyToolSET.com or third parties as to the origin of any submissions or content. MyToolSET.com may, but shall not be obligated to remove or edit any comments or reviews for any reason.

If you have any concerns, comments or questions, about our Terms & Conditions, please contact us via email or phone.



## MyToolSET Shipping Policy

Shipping policy for packages shipped within the United States.

While most in-stock orders placed before 2:00 p.m. Eastern Standard Time will be shipped that same day, MyToolSET does not guarantee same-day shipping. Our goal is to process all orders within 24 hours of receipt. Orders are processed and shipped during regular shipping hours. (Monday through Friday 8:00 AM - 4:00 PM EST, excluding national U.S. holidays). If we encounter any problems processing or shipping your order, you will be contacted within 24 business hours via phone or email.

All orders with addresses within the contiguous United States are shipped via FedEx, UPS or USPS.



FedEx, UPS and USPS operates Monday-Friday for Business deliveries and Sunday-Saturday for Residential Deliveries (excluding national U.S. holidays). Estimated shipping times do not include weekends and holidays. If you need to make special shipping arrangements for Saturday Delivery, please call our Sales Team at 833-486-6573 to make arrangements.

### Shipping Options:

- FedEx SmartPost® - Is based on the average daily shipping volume, FedEx Ground SmartPost picks up and delivers your package(s) to a FedEx Ground, UPS or USPS facility for final delivery.
- FedEx Home Delivery®: 1–5 business days within the contiguous U.S.
- FedEx Business Delivery®: 1–5 business days within the contiguous U.S
- \*FedEx Standard Overnight®: Delivery the next business day in the afternoon by 4:30 p.m. (by 8 p.m. to residences).
- \*FedEx Priority Overnight®: Next-business-day delivery by 10:30 a.m. to most businesses and by noon, 4:30 p.m. or 5 p.m. to residences and some rural areas.
- \*FedEx Priority Overnight SATURDAY®: If you have an order that is needed for a Saturday delivery, please call our Customer Service Team at 833-486-6573 for an upgraded/accurate shipping estimate.
- FedEx 2Day®: By 4:30 p.m. in 2 business days to most areas (by 8 p.m. to residences).
- FedEx Express Saver®: Delivery to businesses by 4:30 p.m. and to residences by 8 p.m. in 3 business days.

FedEx Freight®: Shipments over a certain amount of weight automatically fall under this shipment. A.M. Delivery and Close of Business Delivery options available for an additional charge when you want delivery by a scheduled time.

P.O. BOX: Please note, FedEx Ground/Express does not deliver to a P.O. BOX as it requires a physical shipping address for delivery. FedEx SmartPost is able to ship to a P.O. BOX.

Additional Handling Surcharges: A surcharge of \$9.80US is added to any shipment that requires an item over 54 inches to ship; this charge is passed on from FedEx to our customers.

Address Correction: To correct your shipment address, please call our Customer Service Team at 833-486-6573. An additional charge may apply to a rerouted shipment. Address corrections cannot be done if the shipment was sent via FedEx SmartPost.



Rerouting a Shipment: To reroute a shipment, please call our Customer Service Team at 833-486-6573. A special handling charge of \$11.50 may apply to a rerouted shipment. This charge will not be applied when a package is changed to Hold at Location, and the FedEx location (FedEx may require photo identification of the person authorized to pick up the package.) is in the same city as the city on the air-bill. Only one reroute will be allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

\*FedEx Priority Overnight Options: - Please understand that choosing FedEx Priority Overnight does not necessarily mean your order will be in your hands tomorrow. While most orders placed before 2 pm Monday-Friday do ship on the same day, some orders will be shipped on the following day.

**Note:** All shipping rates that are applied to your purchases are not imposed by MyToolSET, those fees are calculated solely by the carrier which you have decided to use to deliver your orders to you.